

What works well within academic advising at Illinois State University?

I know that this is a general survey, but I wanted to point out that * was an excellent Academic Advisor for me before I started my official major. I have attended both EIU and Parkland College and she was the best advisor I have ever had. She suggested an alternative to my course of study that I was unaware of that saved me valuable time and money. She communicated with me via e-mail information pertaining not only my course of study but deadlines or items that were of interest.

The academic advising at other schools which I've attended have been sub-standard. It has been a breath of fresh air dealing with the academic advising here in the * department at ISU. The * adviser I have is doing an outstanding job. What works well? She responds promptly to any call or email I make/send. She is prepared when we meet and she has followed through promptly with any paperwork that needed to get accomplished. She's approachable, open-minded, and cares about her position. Honestly, I cannot find one area where she's not already performing at- or above- my expectations. That is what works well with * academic advising here at ISU.

The advisors are all extremely friendly which helps create a comfortable environment. They are knowledgeable about their work as well as the area of my study which helps me figure out what classes are best for me to take. My advisors also suggested various ways to get involved on campus within my major that can help build my resume in the near future. I always feel comfortable when talking to my advisor and she gives me time to discuss my concerns or address any questions I may have.

If I make an appointment based upon my needs

I am very fortunate to have a good academic advisor, I know not everyone I have spoken with has the same experience. The ability to form a relationship with your advisor is key because feeling comfortable talking about your future or personal issues when it comes to academics can be difficult to discuss.

My adviser was able to fix my schedule when I needed help in getting classes. When I needed a lot of help she sat down with me and got me into classes by calling teachers for overrides.

When I do meet with my academic advisor, she is very helpful and I leave with a positive outlook on planning the rest of my time of study at ISU.

Caring and knowledgeable advisors.

I am a * major and am not allowed to make appointments with an adviser. I must show up at least an hour before walkins start and then expect to wait at least an hour to see an adviser. I often must choose between missing class or coming in from out of town on a day that I have no classes. The adviser is then rushed to speak with me as she knows that more people are signed up to see her than she will be able to get to. The advising system is harmful to students. ISU and the * should be embarrassed. The fact that such an obviously flawed system is allowed to continue tells me that the * and ISU does not care at all about students' access to advisement. The myriad of requirements for * students makes the situation even worse.

Having separate academic advisers for different sequences within a Major works well - they are less overworked, have more time and knowledge to address specific concerns within a sequence.

I really appreciate that when I asked a question that my advisors didn't know the answer to, the advisors would tell me that they didn't know and immediately get on the phone to call someone else who did know the answer. It made me feel that I could trust what they would tell me because they wouldn't just settle for any answer.

Long Term Planning Appointments

The * advising is extremely helpful and useful. Because of my first year working with * advisors, I feel prepared and confident with my 4-year plan of study. I am also able to help my peers create their own plans and guide them with questions to ask their own advisors.

Knowledge of plan of study.

Going above and beyond to help make sure a student can graduate when they want to graduate. That means if I want to graduate in 3 years then help me get into my needed courses or tell me how to. My adviser ignored my ask for help to get into an extra course this fall because the class was major blocked even though it is required for my major.

i have not seen my academic advisor

I like that I have to meet with my advisor every semester for the *. It helps me understand where I am at in my plan of study.

When they can talk to you as a friend beyond a student.

NA

I like that I have a specific advisor for my major and I feel like she knows me

I have a new adviser (the original advisers are no longer available at ISU) and he has been great so far. He helped me get certain things back on track and was very helpful making sure I have all of my extra requirements taken care of in order to graduate on time. Also, our advisers are readily available within a few days of needing an appointment.

I like the long-term plans that they give you your freshmen year. It gives you an idea of what your future looks like at Illinois State.

being able to contact your advisor whenever necessary.

how well the advisors are working with the students

the availability of walk in appointments

The sign up for appointment procedure
Email response

They are very polite and helpful.

I love that in the * program there's only one advisor, who knows all his students on a first-name basis. I like that one-on-one relationship.

Helping with scheduling and graduation requirements.

I like the one on one sessions for advisement. I have been in a group advisement session before and I really felt as if it was only for the benefit of the advisement, not myself. I also like that we work with the same advisor, that way we can get comfortable with him/her and things will hopefully stay consistent if all goes well.

The requirement to see your academic advisor twice during your freshman year is a big help! Keep making students do this.

Scheduling of an Appointment

They have always made time to see me.

they are available to answer questions when I don't know the answer

Well prepared, great resources, well organized to know what i need to do when

I really like how polite all of my advisers have been. It makes things much more enjoyable, and I'm not scared to ask anything. My advisers seems to be very knowledgeable, and if they don't know something, they tell me where I can find out.

Getting students in to see them

Communication and follow up.

I personally love my adviser. She is great with me and truly answers any question honestly for me.

I appreciate the fact that you can make appointments to meet with advisers as well as have the option for walk-in hours.

I think that the advisers do a good job of being available to take to the students either through a meeting or through e-mail.

The meetings I can set up through email or a quick phone call are always helpful.

The office space is pleasant and my * advisor was helpful.

I think the openness and the general concern the advisors have for making sure the classes we take count.

The actual plan for completing coursework

I don't understand the question..

I believe the advisers that you have selected are perfect for the job and they truly want people to succeed in their lives.

the knowledge that my academic advisor has about isu (because she attended isu) is very helpful to me as a transfer student. she can relate to me and help me with things other than my classes and major.

When the advisors treat the students with respect and as if they are adults as well as knowledgeable people.

I think everything works well. I have two advisers, one within my major and one for my *. They do not know much about the other requirements, i.e. my major adviser does not know gen ed requirements, etc. However, as a student it is in my best interest to look into comparing all requirements on my own time. The advisers have lots of other students and should not be required to know every detail of every major and gen ed from year to year.

The advisor's openness to all kinds of questions and creating a comfortable environment.

The fact that they can type in your name and know all of your class information instantly so as to not waste time talking about that. My advisor seems to remember me and my goals whenever we meet.

I never see my * advisor because he has consistently set people on the wrong track for graduation and they graduate late. Instead, I see my * advisor for any questions because I believe her to be more credible and is actually held personally accountable for her actions.

We are able to talk with academic advisors and get feedback on classes we are thinking about taking.

The advisors know what we need as students to get what we need.

i like the atmosphere. i always feel comfortable when i go in to see my advisor.

The advisers are located in one place. You can make an appointment pretty reasonably.

They are helpful in suggesting which classes to take.

It helps when the student takes an interest and does their own planning, not just call or stop by to see their advisor with no advance planning. My advisor is VERY knowledgeable, caring, and prepared for appointments. I think these are the main things that make things work so well.

The advisors are very intelligent and familiar with all the classes I have asked about.

Within the * major, it is helpful for freshman and sophomore students to meet with academic advisors in order to get into the correct classes needed to meet prerequisites.

My first * advisor was great and did an exceptional job helping me find a major that I am passionate about.

I started out with * and then joined the *. I now have a * advisor and have also a * advisor that are wonderful. I have utilized both of them already and am very happy with my progress.

the adviser is extremely knowledgeable, helpful, and understanding.

Some advisers are very knowledgeable.

the advisement for * students and those not yet involved with their major adviser. Honestly, it seemed like they knew more about what they were doing than the one that I have for my major. I felt like they were more personable and actually cared about your interests/concerns. I like how with both sets of advisers you can get an appointment pretty quickly if you really need help before class registration. It is easy to set up appointments with either if you needed them.

My advisor is very friendly and knowledgeable.

They really do care.

* is a fantastic * advisor. He really knows the classes and what order they should be taken in, and it really made my plan of study much easier to figure out.

Knowledge of courses taken and required for graduation.

The advisors all seem very informed and aware of what each student has to complete in order to succeed. I really trust what they tell me, and feel they do their best to help.

Preparation and getting to the point in the meeting.

It seems that they can always be reached through e-mail.

face to face communication

I can get timely appointments and my advisor is fantastic in making sure I understand everything. She also goes the extra mile when I least expect it.

Friendly atmosphere, my academic advisor was very helpful in making suggestions along my career path.

the availability of academic advisors

long term schedule planning. transition from a different university was very smooth

The advisors' willingness to help me and to make time for me.

The people I have worked with seem very organized, and more than that, they are very willing to help. They realize that I'm just a student trying to figure things out quickly and efficiently.

I think that you can make appointments when you want.

The comfort level you gain with your advisor!

Really I have had no help with advisement since freshman year.

I love my academic advisor and I only met him once, but also have chatted via e-mail. I feel like he truly cares and knows a lot.

I feel that the appointment process is easy and efficient. I also feel that my advisors have always been knowledgeable and helpful during appointments, via e-mails, or even over the phone.

I like that we have to schedule appointments and have the option of doing walk-ins as well.

n.a

My * adviser was very good and made transferring from another school very successful, my current adviser finds the people I need to contact for more information on major topics.

They did a good job helping me pick my classes for my freshman year first semester.

The meetings

They all seem to know there stuff. Also you can talk to them about other things besides classes. I was able to talk to my advisor * about many other things. I decided to transfer this spring, no offense ISU Hawaii has a better * department and... its hawaii. I was able to talk to him about the process of being a transfer student and what I need to do and what not. It was really nice being able to find someone so easily and so helpful.

As a member of the *, I plan on meeting with my non-major advisor whenever I have questions about the * or just the school in general. I like having someone to go to the first year who isn't specific to your major, especially since so many people switch!

Walk-ins

Advisers are always prepared and knowledgeable.

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they spend time with you to make sure you are following a certain path and want to help you with your success

Getting to see the advisor during the time requested.

knowledge

The advisers are very kind and are very good at listening. I didn't have to wait long when I went in and my adviser told me what I had to do upfront.

Being able to talk one on one with my advisor and really focus on what I need to do to be successful in college. The advisor steers me in the right direction when it comes to what classes to take and what I need to do for my major.

I can sign up in advance for my Sophomore Group Advisement Meetings. Also, there are multiple times that are available for these, so I can fit one that works with my schedule.

*. He is the only academic adviser I've worked with at ISU, and I had nothing but a positive experience. * is lucky to have him!

The student needs to have questions for the advisor to answer. It also helps when they give you more information than what you asked for because sometimes you don't even know you don't know something that could be helping.

I don't know

Knowing what classes to take.

The advisors' schedules are very flexible and I like going in and seeing what else I need to take for graduation. It helps so I don't take courses that aren't needed.

The advisors' access to available classes, when they would be offered, how often they were offered etc. This knowledge really helped me be prepared

* is my adviser and she is very helpful whenever I have questions. She is very knowledgeable about my required coursework and major classes so she always has an answer to my questions.

I feel that they are helping me step by step and guiding me in the right direction.

The advisers themselves are extremely helpful and serve as an advocate to get things done for their students.

My opinion is that there be good advisors and that all students take full advantage of their help.

From my experiences with the advising here is that sometimes my advisors won't get back to me until I send them multiple emails or messages. But when I do get to meet them I have had their full attention and they communicate well, and answer my questions thoughtfully and thoroughly.

setting up meetings works quite well all things considered

The counselors are knowledgeable and able to help me with class scheduling.

they are very knowledgeable on what they are talking about.

They are extremely knowledgeable about my required work at ISU to prepare me for * in the field of * .

Scheduling appointments, meeting with my advisor, getting my questions answered.

what worked with me was that for the second semester of my freshman year i was made to go and talk to my adviser. otherwise * would be another name accumulating in my e-mail inbox.

Multiple advisors within a major and access to all of them (i.e., being able to meet with all advisors, not just the one you're alphabetically assigned to).

Everything runs very smoothly, very simple process.

All of the academic advisors have been extremely helpful and kind when I have talked to them. They have a very clear understanding of everything I have wanted to know and answer questions, even through email, very thoroughly and in a timely manner.

* is awesome. I hope your other advisers are as friendly and competent as her.

A good relationship between the student and the academic advisor. The student should be prepared and know what questions they need to ask before they meet with the advisor.

I like that my major advisor seems to know exactly what I need to do in order to graduate in a timely fashion.

I have no experience with academic advising to be able to comment yet.

The catalog is a great reference for the advisors. The online advising thing where you can see the courses you need is also really useful.

I was given a three year plan after the end of freshman year for all of the courses I needed to take to graduate.

The staff are knowledgeable and available when needed.

My academic advisor, *, has been excellent. She has worked so well for me, both in * and as my advisor within my major. I think it is helpful to meet with an academic advisor every semester. * was also more than willing to help with my personal challenges and has always taken an interest in my personal life.

It seems like the advisors really have an interest in my academic success. Also it's helpful to go over the classes I've been thinking of taking and making sure that the schedule will work. I trust that the advisors do their best to lead me toward my degree.

They give you time, always answer your e mails, and are completely honest with you. They don't sugar coat anything! They make sure you leave knowing what you came to know. I usually leave knowing more than I came for!

Someone is always there to answer my questions.

icampus plans of study

Student/Advisor communication skills.

Everything

I absolutely love my adviser (*). She has helped me out so much so far and the year has just begun. I think that in order to be a good adviser, one must be willing to work with the student for the greatest academic success.

Letting me know what classes I need to be taking.

They try their best to answer your questions, especially regarding class and skill level you need to accomplish what you want in the class.

When you know the topic you want to know about, the advisors helped me immensely.

* is amazing. You should give that woman a medal.

Having a good relationship your adviser.

The advisers seem to know what they are talking about and are very capable of taking care of what I have needed.

The entire staff in Illinois State University's * is full of wonderful people who care about my success. I could not imagine what my academic career would have been like if I had not been surrounded by such passionate, caring, and inspiring individuals who I hope to emulate.

They are knowledgable

I had several different advisors, but I liked when * made a 4 year plan that told me what I still needed to take. It gave me a good idea of what to do and when. * is also a great professor and advisor. Give that man a raise! Seriously, he's a great guy.

I don't currently have any advising complaints, so everything :) Thank you!

The advisors have a strong knowledge of what needs to be done within their program to graduate. They also have good suggestions for elective classes.

Honestly, I have not experienced too many positive events associated with my adviser. I cannot speak for the entire academic advisement team because I have only worked with my one adviser, but it has been nothing but horrible. I'm sorry to be blunt but there is no other way to put it.

Suggestions to go to the * for help, senf being able to get a quick response from the counselors.

Their willingness to get me within a mojour quick and easily and make the transition as smooth as possible.

All people that I've met with on advising have been really well-prepared and look up my information before I arrive. They give me plenty of time to ask questions and for them to answer sufficiently. Most of the time, responses to calls and emails are very timely.

Every counselor I have spoken to always responds to my emails within a short period of time, and they are very knowledgable. I feel confident in speaker with an advisor at any time; I feel confident that their decisions are the right ones for me.

Receiving basic information

The one-on-one meetings that give each individual student personalized attention.

It's fairly organized. One adviser was friendly and seemed like she genuinely cared, but she left (*).

I think that just having an advisor to help you get through college is awesome and really helpful.

The process for freshman to follow.

My department adviser is great!

Almost nothing. Nobody seems to know what is going on. I get different answers to the same questions from everyone and everyone tries to pass me off to the next person who knows nothing. It gets really old really fast.

I dont know

It's simple and easy to get everything taken care of.

My experience with advisement has been simple and direct. The advisor gets to the point and wastes neither of our time. So an organized, effecient approach works the best.

They are very knowledgeable about the course your next four years should take in order to succeed, and they make sure they do what they can to make sure that happens.

Email and the appointments wrok well.

When you have someone who is understanding

Students are matched with advisors in the area they are studying in (* students with * advisors, * students with * professors).

I feel like my advisor for my first major knows me well and has given me a lot of good advice throughout the years.

Communication and knowledge of what will be discussed in the meeting.

Handing out specific plans of study, always being receptive and listening, friendly

Advisors are fairly easy to get ahold of.

The staff is very knowledgeable and willing to help the students

Having people who are just advisers. If they are professors and advisers they usually do not know what they are doing or do not have time to do both

The advisor appointments, setting up the appointments, the planning process put forth by the advisors

Being able to see your graduation requirements for your major in black and white print (like a checklist of sorts for classes). Making a four year map to graduation is easier when those requirements are made available.

Mandatory meetings with advisers work well especially when there is a deadline. It is especially helpful when an email is sent out with information on when you must meet and how to arrange the meeting.

The set course of study for *, and the order that it is set in is easy for students to follow.

talking about the future

Knowledgeable

Some advisers really want to help and are genuinely interested in my success. But others are the total opposite.

I haven't had good luck with advisors. I don't think I've found anything that works well within the academic advising here at ISU.

I like that access to advising is so easy and that the university often encourages students to visit their advisers. My freshman academic adviser was so helpful and always made me feel more organized and prepared. They have good information or tell you where you can find it yourself.

Knowledgeable about the field.

Scheduling and having an assigned adviser.

I do not know. I have never met with an academic advisor.

* is wonderful.

They know what they are talking about and give good advice on what courses to take for the major.

So far, not a lot.

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To make sure the person is on the right track and check up on them once in a while.

I have heard stories about certain advisors not being much help. Luckily I have not had that issue and hopefully I won't. What works is that my advisor takes a look at what I am missing and tries to fill in the blanks and sometimes taking care of two things with one class. Appointments are easy to make and she is always ready when I arrive.

Prompt appts., availability, and access to usable information.

being able to communicate with your advisor

The ability to meet with your advisor.`

I liked working with an advisor who showed me how the rest of my time at Illinois State would pan out. It made me feel more certain of what I had to do in order to complete my coursework here on time and become ready to graduate.

The appointment process along with the knowledge the advisors have. If they don't know, they will find out for you.

All the academic advisers work together.

I think consistency would work well but sadly all 4 years that I have been here, I have not had the same advisor for whatever reason, and every time I have switched to a new one they have told me completely different information. Which has actually caused me to stay an extra semester!

I loved * advising! I also enjoy meeting with my advisor in the * because they seem very knowledgeable, plan ahead for our meetings, and are honest if they aren't sure about something.

I have a particular advisor and I feel right now nothing works well with him.

Academic advisor has computer screens of what you should be doing, courses for which to take for each path, and what you need to cover it.

The advisors obviously have a level of commitment to their students that is definitely admirable.

They're very flexible when it comes to overrides for me. I have been able to join every class I have wanted to join.

Long-term planning

Being able to talk to someone about all your needs or questions.

I am a second Bachelor degree student. The advising services compared to the other state university I attended and graduated from are terrible. I do not have anything positive to say about the advisers in the *.

My advisor was an asset for the most part - but, I received a lot of misinformation, (ex. being told I could not major in * because of my progressive hearing loss) that has delayed graduation. As a non-traditional student, my life experience and maturity helped me to advocate for myself when something didn't make sense. It also helped me, to an extent, to do damage control when I had no control over circumstances.

I have not visited my academic advisor, so I do not know.

I think that when we have our meetings, it helps us (the student as well as the advisor) stay on track. Making sure that we keep our plan of study on track and making sure we are doing what we can in the class to get the best grade out of it.

My advisor for my major knows the things that need to be done for my major very well.

Advisement is fast and efficient. Course plans are direct and to-the-point.

All seem knowledgeable about plans of study and when they don't know the answer to something, they find a way for you to find the answer to questions.

I believe that Advisers are knowledgeable about their area of study and can provide good feedback and advise for how to move forward within their department.

I answered the survey questions as they applied to my major advisor, with whom I've had very negative experiences. However, I have had the exact opposite experiences with the * department as I have completed a minor in their department. The * advisors are extremely timely, informed and helpful. They are more than willing to help and my advisor went above and beyond my expectations.

The knowledge my advisor has of my major and its courses and careers.

email response is quick

They are helpful with questions

The scheduled list of classes that you need really help to know what classes to take. * is mine and she is great at helping me look toward my goal of graduating.

I think the scheduling process works well. For * advising, there is a link to schedule appointments with * to see her availability. Then I'll have to do is email a time that works for me and she confirms and blocks out the time for our appointment. It's a very easy and efficient way to schedule an appointment at a time that works for us both.

Treating the students with mutual respect, definitely instills confidence in us.

Some students are fooled into thinking that they have been given good advice.

My advisor makes me feel very comfortable and I am assured that she will try her best to get me on the right path.

I am glad that there is email or I would never be able to reach my advisor.

That you have assigned another professional person to help students decide on what classes to take.

NOT HAPPY WITH IT. NEEDS A MAJOR IMPROVEMENT!

My adviser is always available at convenient times.

The ability to communicate through email and the ability to make appointments relatively quickly.

My advisor is always informative whenever I have questions about my schooling. Also, I feel that when it's my time to talk to her, I have her full attention.

The quick response to my questions by my advisor.

Advisors being flexible and working with our schedules

I believe that both parties for any academic advisement meeting must come prepared with what they need to take for classes and what they need to talk about, with that in place you have a quality meeting with your academic advisor.

The quick responses from the advisors as well as the help provided.

quiet offices, and the assurance of the counselors here helping me

They always have a tendency to know what they are saying. Also, the convenience is great!

No opinion.

Im not happy with advising at ISU.

have the advisors actually care about the students not getting the university more money,

That they are really knowledgeable in the different areas of study that ISU has to offer

I like the communication they have with me. When I was a freshman, I didn't know what I wanted to major in, but my advisor gave me a few options and helped me out.

The knowledge the advisors have and the ability to communicate what the student needs to know.

My * academic adviser is very nice and easy to talk to. She understands that things can be stressful and tries to ease that stress. She knows what I need to have and suggests many options for how I can get all of my credits. I really think that her dedication to each student really comes across.

My advisor is excellent at communication. We talk about all of the options and she let's me decide what I believe is best for myself.

the advisers are knowledgeable

Knowing me and my plan of study.

Scheduling is easy and convenient.

Tutors are willing to help students.

As an incoming freshmen, I had a wonderful adviser. I was given lists of resources, people I could come to and come in contact with if I had any questions, as well as a course handbook. Both peer advisers and a senior level adviser spoke to me about my plans at Illinois State, and what sort of 'path' I had to take in order to graduate in 4 years. The freshmen advisers are excellent. Not so are the department advisers, some departments being worse than others.

Communication.

Communication with other students in my major. Most of my knowledge about requirements for graduation, etc. have come from my peers.

The advisors are well-prepared.

They help keep me on track for my major and give me suggestions of how to succeed in my major.

everything works well

knowing what each individual needs to complete

I think advisors take student's time management abilities into account.

n/a

Being able to email is great. I try to come in before each semester and actually see an advisor. * writes down a tentative plan for the next semester. Having a hard copy of what I need is one of the most helpful things he does, overrides are another amazing thing all together!

I have two advisors and I love that they work as a team. I can go in and see one advisor one month and need to see an advisor again the next month. When one isn't available, it is nice to know I'm on the same page with my advisor no matter who I get that particular day. The * department works fantastic. * i probably the best teacher/advisor i've ever had.

In my department I feel that all three advisors are available to help any student at any time. Having the feeling of always having someone to answer my questions is essential to my success.

When my advisers know take notes about how I feel towards topics discussed and remember to include the notes from our previous session.

This is only my third week at ISU, so my opinion has not fully formed. However, I appreciated the walk-in days during the first week of school.

I have yet to meet with my academic advisor, but i am planning to do so in the very near future. I love that my academic advisor (*) is so enthusiastic about my success and she is so happy whenever i see her. This make me trust her and look forward to the times we will be meeting.

being able to have Graduation Audits (where advisors are available for 5 minute appointments to ensure students are on the right path for graduation), walk-ins

* is awesome; she responds to email, in person, every question, and she cares.

The one-on-one planning

The positive quotes around the waiting room. And my advisor is very personal and remembers personal information about my life.

Please try to hire more academic advisors in the * Department, great service just very time consuming and exhausting for both advisor and advisee.

i feel like the appointment and meeting process is very efficient, and that the advisors are most helpful

The system works well only if you yourself come prepared to meetings with advisors. Otherwise, they cannot pick a major/plan of study for you or even potentially help you in that decision.

Making appointments ahead of time by walking in and signing up.

Everything within it works well. The scheduling, the actual appointments, the knowledge I walk out of it with, etc.

Scheduling meeting in advance. Emailing works really well.

The time spent with the academic advisor goes really well and they are all knowledgeable about what is required where.

The advisor I met with was able to list all classes I will need to take all four semesters I am here at ISU. She also took time to cover other requirements for the *, *, *, *, etc. I had a very clear idea of what I needed to do to earn my degree and become a *.

Suggesting that each student meet with their advisors, providing the progress towards my degree on icampus

Response time to emails and phone calls is very good.

My adviser is very aware of my goals at the University and when we do communicate she is always very clear with her answers and supportive of my plans and goals.

Making four year plans is really helpful.

availability to see students, wide knowledge of content area, the advisors know what needs to get done and complete it as quickly and as thoroughly as possible.

Having someone to go to when you don't know what classes to take and when you don't know if you're on track to graduate.

they help me pick out classes and design a plan for my future

walk in appointments

As a non-traditional student, the advisor is able to look at varying options that may work best within my available time frames.

I have had a good experience so far with my advisor.

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once you actually get in the advisors are helpful

The appointment making is good.

I feel like my adviser is knowledgeable and helpful. She responds to any questions in a timely manner. My adviser listens and understands my other commitments and helps me plan a schedule that works for my life.

The sheet of paper she uses to show me what classes I will need that semester.

picking out classes to choose from

the knowledge about different majors and minors

Emailing.

so far, everything works well.

walk-ins

everything

Overall I believe the system works, however it seems as though some advisers do a better job of helping students reach their goals than others.

I think that knowing the classes that need to be taken by a student is good.

Helping out when figuring out classes

Reviewing a students records before they come in for a scheduled appointment. * was my advisor before and he never looked at my file before I cam in the office to speak to him. Appears there is many courses from my AS that are not recorded with corresponding courses as ISU, much work on my own part to verify that a previous course should count as ISU as well.

The advisers

clear requirements for classes you should be taking towards your graduation

Scheduling and open-ness

Making meetings mandatory for freshmen.

everything as soon as you get into your major. My Freshman advisor didn't tell me I didn't have to take a class and now I have a poor grade to show for it.

Each advisor I have had has been very nice and helpful, but it took a lot of persuading to get them to let me take more hours to graduate early.

My department advisor is the best!The university ones that are for everyone are not that helpful.

Easy to speak to advisor.

Department Advising Sessions

I have not spoken much with my academic advisor.

I can get advice pertaining to courses to take, graduation requirements, and exemptions.

My advisor is willing to listen if I have questions or concerns regarding classes, preparation for Graduate schools, or preparation for careers searching.

The way they sign up for appointments in the * advising office.

My advisor knew what she was doing junior and senior year. I walked in with what I wanted and she said great. Then we made sure my crazy schedule worked out.

They are very helpful in many aspects. They contribute to guiding me towards my degree, my major, and my future.

Each major has their own academic advisor.

The * advisor (*) does an excellent job when it comes to planning out course work and explaining your options. She really helped me understand what i needed to do and the steps I needed to take.

general advising is 'OK' at best

Not much

I am able to communicate well with my advisor in a nice and stress free space.

they are always willing to help

It's organized and the people are very helpful.

They schedule appointments in a flexible time range.

Talking about what I need to do to complete my major

The advisors help keep me on track towards earning my degree.

my advisor always makes time for me and always gives me the attention i require.

The adviser gives enough time for meetings.

I really like my advisor. She gives me tips and information about my future and what steps I need to take to meet my goal. Also, I was very happy with how smoothly registering for classes was when I transferred to ISU.

Communication between myself and my academic advisor is very good.

Flexibility and personal experiences

resourceful

Personable advisors with experience in the major and knowledge.

Face to face, once a semester meetings with your academic advisor.

All

The library

Everything! * has not only cleaned up messes my community college left, but also been there with knowledge, info, support, and kindness during all of my many, many questions. I've had a lot of confusion, but he has always cleared it up in one email. He responds with punctuality and genuine care. I'm so glad he is my advisor!

My advisor, * is great. He knows exactly which class i should take and he is looking out for me.

They are able to schedule appointments timely, they respond to questions by email quickly, they are always very nice

Letting me know what classes I have to take in order to graduate. Letting me know what I have to do to complete all of my * requirements and the deadlines.

I believe advisors are very knowledgeable of how students communicate and react. Therefore they do not have a hard time working with students and are usually very sociable.

I like how the * department had mandatory sophomore group meetings. It was nice to get help before registration on an almost one on one basis.

I'm able to schedule an appointment quickly, as a transfer student my adviser even walked me to a class that I was unable to find when my * professor didn't help me.

They schedule appointments promptly

I think that the advisors that for specific majors are wonderful, at least in the * Department. They are very knowledgeable in their fields and are really helpful to students to planning the best schedule.

Help with course registering. Information about major. Plan for graduation.

Not going to it.

The advising staff is very courteous, and my personal adviser has always been open and willing to help me even without an appointment!

I think the availability of the counselors is good, and the location of advisement is good as well. I do feel that they are prepared to advise students.

Consistency with academic advisement allows the advisers to get to know the students and understand their plans of study.

Easy communication via e-mail.

When we get to make appointments in advanced. Students are busy!

When the advisors have a very clear understanding of course work and what they are advising students to do.

A lot of things.

getting an opportunity to sit down and talk with them face to face. it is easier this way and it makes me feel more comfortable about signing up for classes.

i have yet to experience a meeting with my advisor

*!!! * is great too. I honestly don't know how else to answer this question. I have heard horror stories from my peers about their advisors at ISU, but I have had such a great experience with my counselor, *. She has a lot of knowledge and experience with ISU classes, graduation requirements, the computer system, and so on. She is very friendly and happy. Every time I go to her I feel like I received special attention and was treated as an individual- not her next meeting. She knows all the tricks and loopholes and rules. I don't think I would have gotten the same experience at ISU if it were not for *.

The advisors are knowledgeable.

The specialization you receive by having an academic adviser that deals with only a few majors because they are more knowledgeable about the area.

Good communication

All of the meetings I have had with advisors, both in * and in my major, have been positive experiences. They were knowledgeable and helpful.

They are there and available to attempt to answer questions. They do know some of the classes that are more beneficial to take.

Making appointments ahead of time. Emailing back and forth

Everything

The course selection, general advisement towards a higher education (grad school)

It doesn't feel like something I HAVE to do, like going to work. It's an enjoyable experience

I can go whenever I have any questions. I can call and talk on the phone for simple questions.

Nothing people in the general advisement do not know anything (they f---ed me by recommending business classes for me before checking their prereq's)

I like my academic advisor in my major- they seem to really care about my success

I have minimal experience, but it seems like my advisor really cares about me as an individual.

That there are specific advisors for specific majors.

appointments

extremely knowledgeable about * requirements

the advising within the major.* didn't help much

The academic advising works well because the advisor is personal and know the facts about the school.

knowledge on what the next step should be.

I transferred from a junior college and I was very impressed with how helpful my advisor has been. * is an amazing advisor and I feel like I can ask her anything in an appointment or an e-mail and she will do her best to help me in a timely manner.

I've only had one advising appointment, so I can't say much.

* has been very helpful.

I like having a * advisor I can go to for overrides but a * advisor that knows my program really well.

Being prepared

When students can actually set up an appointment with an advisor.

BOTH THE ADVISOR AND STUDENT COMMUNICATING BACK AND FORTH!!!

My advisor was very comfortable and quick with the computer aspects of looking up my classes and information and helping put together a class schedule.

It works well seeking guidance from an advisor when they are aware of my requirements, but that is not always the case.

I think the advisers know a lot of resources that can help students.

My advisor understands that as a non-traditional student, my goals/needs are different than those of the traditional student, and advises me accordingly.

I like the blackboard page.

accessability to a counselor at all times

I have only had one meeting with me advisor so far, it was for the fall semester and I thought it went very well. She was extremely helpful and knowledgeable.

When an advisor is willing to listen to a student no matter the situation - be they a freshman or 6th year senior. They must understand their goal is to get students to graduate.

Understanding Advisor, and easy to reach.

Pretty much nothing.

The experience and knowledge they are able to share with me about my major.

When I actually get in to see my advisory they are EXTREMELY helpful.

Knowing you have someone smarter than yourself to talk to

One on one meetings to go over courses. Able to send an email with questions and able to get a response at a reasonable time.

They are very knowledgeable, and they are good at what they do.

The advisers know what they are talking about. They give good information on what needs to be done to graduate.

I like that she recommends classes to me, that she also gives me a sheet showing me that she has me on the right schedule.

Pretty much everything

No Comment

The advisor's genuine interest in my sucess

The advisors are happy to help with any questions that anyone has.

There is many advisors in each major so you have a few to choose from.

I feel like once I finally get an appointment, the advisors are helpful and willing to answer my questions.

Pretty much everything!

They give you alot of advise and they help you with any questions you have.

The people that I can across were all very nice. They helped with the experience.

I feel completely prepared and at ease when I speak with my advisor about my educational plan.

When the advisor knows a good amount about the courses in a major

I like that my advisor always has a visual outline of the classes I have taken and what else needs to be taken to graduate. It makes it very easy to take a look at what I have done and where I need to go.

The fact that they really do for the most part know what is in your best interest when it comes to classes and other school related topics.

I love ISU, but feel that academic advising is the worst part of Illinois State University. I honestly do not think anything works well with academic advising.

They show us the courses we will have to take in the following years, and what we will be expected to do. They try to prepare us for upcoming years so we wont be overwhelmed.

I like that there is the template for the Plan of Study and that all the of the required classes and options are in our Course Catalog. It makes it easy to reference to and discuss with during advisement meetings. I also like that my advisor is * and she was very friendly and on time. She was very good about clarifing where to go when I plan to schedule my classes.

Assisting students plot out a plan to finish all required (major and non-major related) courses to get the student through college as efficiently as possible. Informing students of major-related events and opportunities.

the counslers are very helpful in decision making

Know your stuff! Act like you REALLY want to help the student and REALLY care. \

communication

Good communication. Know what you need to talk about with your academic advisor before you go to the appointment, that way it flows more fluently and you get everything discussed.

At least with the advisors I have had is that they really listen and care about you as a student and person. they want you to achieve your goals and put a lot of thought into how to help each person with that.

I like that the advisors can meet with you pretty much whenever, as long as you contact them in advance

I have not been to an academic advisement session yet.

My advisor and I accomplished what we intended to do.

* keeps me in track with my classes and graduation requirements.