

What suggestions do you have for improving academic advising at Illinois State University?

I am an older student and try to keep on top of things pertaining to my course of study and deadlines, but it truly does help when reminders are given pertaining to deadlines. As well, it would be nice to be sent information on opportunities outside of the classroom pertaining to my major.

I have a great advisor here at ISU, but I know others do have the same experience and feel that their advisor's don't care about their success. To improve this I would remove the advisors whom dislike or show no interest in students welfare

There's one basic truth for an advising position's success. Design the position to do one thing very well. Academic adviser's should advise on academics. Please oh please oh please.... do not screw it up by expanding their duties with non-academic advisement. What works well with my * undergrad adviser, both her and her predecessor, is that they have one clear mission to help * students develop an academic plan for their undergrad pursuits at ISU. They did-/do- it very well. The * undergrad academic advising isn't broken, please don't break it in the name of improvement. Thank you.

The service is really good. I have no further suggestions because I am always able to meet with my advisor at a time that is best for me and I feel that my sessions are productive.

I don't have much, but be more friendly I guess...I don't feel like opening up about my personal problems that contribute to my school struggles, with someone who seems too busy.

Advisors should, maybe, possibly, hopefully, just a little bit, RESPOND TO EMAIL! It's been three months since contacting him for a question. Gave up and asked other professors.

I seem to have a problem getting into my classes every semester. There should be more sections of classes so academic advising can go more smoothly. It makes me feel that I am not allowed to do what I want.

In my major of * there is so much that goes unsaid--I often am confused and when I try to reach an advisor I am met with a rude secretary and often wait days for responses

I think that everyone should be required to meet with their academic advisor. I was only required to freshman year, but since then I still meet with her. However, I feel as if they are more focused on the freshmen and expect you to plan the rest out on your own after your first year.

Not be so mean, She doesn't always know what she is talking about

For my major, *, I have run into a few things that I have found challenging. I think the * and * advisors all need to be better informed about the * program and the new concentrations. Furthermore, I would like the opportunity to participate more in * events, rather than only being invited to * events. For me, I am studying * as a supplement to my focus on *.

The number of advisers is woefully inadequate.

Hire a new or additional academic advisor for the * department so that meetings are not rushed and so impersonal.

* advisers for Freshman DO NOT WORK WELL - they do not have time for individual needs and offer very generic advise. An anecdote to illustrate: I was in advanced math classes in high school, but I took statistics jr. year and no math sr. year. This means when I took ISU math placement tests I hadn't done the math work on the test in roughly 3 years. I took the test and did not pass but planned to take it again after studying. Instead * made it sound imperative that I re-take the class during Preview (no studying and this time no calculator) and I got a lower grade. I explained to her that I knew the subject matter but hadn't taken the tests in good circumstances, but she still tried to push me to take a below-credit level math course. I told her I didn't want to put myself behind and waste money on lower level math classes but she ignored this and offered me no advice on what I could take until I passed the math course. I felt like my needs were being ignored and stopped going to advisers until I entered my major.

Make meetings with advisors mandatory every 4 weeks for students on academic probation.

I feel my adviser is wanting to get students in and out and truly wants them to rely on their own instincts to get the classes needed registered for. His emails are short and most often times rude. It is frustrating as I am not as familiar with class registrations being a non-traditional student. I feel as though he would be more accommodating in that respect. I have talked with other individuals in his office and placed a complaint. I just don't think he enjoys his job.

More requirements for students to see academic advisors

I feel that all advisors should be as well prepared and helpful as those in the *. Most of my friends and peers at Illinois State are not part of the *, and many of the advisors they have had have been lacking, to say the least. It is frustrating to know that the level of inconsistency exists among the advisors, especially when some are clearly so well equipped.

Advisor is rushed to see many students and is always in a hurry.

Don't lock a class if its required for my major. I'm in * and am required to take * classes and * classes to graduate. Most of these required classes are locked to majors of * or * majors and I cannot get into them until they are unlocked. If they are required for me then I shouldn't be restricted

My experiences with * were very confusing and my advisor did not take into consideration that I wanted to change my major, and my plan of study was effected because of that.

Everything is perfect

Maybe they could suggest clubs or other actives we should be involved in. Or check in and see if we are involved

I had a hard time completely understanding everything I needed in order to graduate on time (with *, *, etc) and I sometimes felt like everyone in my major heard different information from advisers.

The Advising staff needs to be more knowledgeable about University Policies. For example: My advisor told me that I needed to retake a course that was a pre-requisite for my major and that I could retake it at my junior college back home. I retook the class and earned a passing grade, but when I sent my transcripts in the woman at the * told me that if you want a repeat course to count for credit, you must retake it at ISU. This lack of knowledge about university policies by my advisor nearly prevented me from getting into my major of choice. I have heard similar stories from a number of other students as well. Most students I talk to regarding their college experience have had a complaint in some form or another about the advising here at Illinois State University.

I don't even know where to begin. I will start with the fact that I am graduating a semester late due to the fact that I was advised to take 3 classes that did not go towards my major of study. I would have never learned of this had I not sought out the advisement of the other * advisor. Once I visited the second advisor, I quickly had to accept the fact that I was going to be graduating late, and that my parents had wasted thousands of dollars on coursework that did not fulfill any requirement. I have gotten over the bitterness of this situation, however, I would not wish this on anyone else. I realize that mistakes like this can be made easily, and I am not blaming anyone. I would hope that there would be more communication between the advisors in the future.

none

sometimes it seems like the advisor doesn't really know you because they have so many other students in addition to you.

Not enough options for filling a schedule with valid courses
Not able to be placed in courses required for major or endorsement
Not clear on requirements

Being a little more through with how registration works and what classes you should take the fall semester of your Freshman year

I think all programs should have that one-on-one feel, even if there are multiple advisors for larger programs.

N/A. I truly don't consult my adviser for anything other than planning my schedule and making sure requirements are met.

Sometimes I feel very rushed with my advisement. I wish the appointments could run a little longer. I have also caught a couple mistakes that my advisor has made within my paper work or what she has told me. It all worked out in the long run, but I think if we had more time this may have been avoided. I also do not like the advising assistants because they have told me different things than my regular advisor.

Now that I am a sophomore, I do not know who my advisor is. It would be nice to have a better transition for students so they know who they are suppose to be seeing next year.

I don't even know who my adviser is. I kept getting e-mails that it was being changed last year and I was so confused I lost all contact. It's okay though, I can look at my plan of study on iCampus, and have no desire to talk to an adviser again.

The transition from * advisors to major advisors sucks, for lack of a better word. I don't even know who my major advisor is still...

There needs to be a better way for the Front desk receptionist to communicate with the advisors in there office besides getting up and going back there. She should have a phone with preprogramed numbers allowing her to press a number to call each advisor to inform them that there eleven oclock is here.

Preview advisement needs to be more personalized and helpful.

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When it comes to more personal issues concerning my plan of study (for example, ideals, plans for life after college, my intrinsic motivation), it's hard to start the conversation. It would be nice to talk to one of the departmental advisers, but I feel like I would be taking up time or they feel it's not appropriate. If that was a focus, I would feel more comfortable talking about it, and maybe students would be encouraged to think deeper about why they are in college.

Maybe have longer appointments or let the student tell the advisor how long they feel they need for their appointments

I am still confused about what classes to take in the future and how many hours.

Although I am extremely pleased with my current adviser, I did have some trouble with my previous one. If I could make a suggestion, it would be to provide students with the information on where to go if they are have issues with their adviser.

I think that the advisers need to make a very detailed list of when and what has to be accomplished for a student to graduate in a reasonable period of time. I know that because of my adviser not telling me what I need to know that I will not be graduating on time and it is very disheartening. Advisers need to know what they are talking about and know when specific requirements need to be met. I would hate to have what has happened to me happen to another student.

Sometimes my advisor does not email me back until a few days later. I know they are always busy, so there might not be a real solution to this.

More willing to empathize with students. Several times I needed an override and was given a flat no. When I was accepted to my * major (applied post grade review) all were full and they refused an override. So I took a semester off and lived at home. This was pure bullshit.

By being more vocal about the services that the departmental advisor can provide even as a freshman

I have never had ANY problems with my advisors. I have loved both ones that I have had but my boyfriend has had an advisor that has royally screwed him over. I think that advisors should be held accountable for the mistakes that they make along the way, such as holding back information that would lead to graduating on time.

none

Within the *, there should be more than one advisor for each major. They become so busy during registration periods that it is nearly impossible to see them and have their full attention. You feel like you're just being shuffled through. Students should have a choice when it comes to advisors not just stuck with one regardless of the level of expertise and service provided.

nothing

The advisors and staff in the offices should be more willing to help students with a POSITIVE attitude.

None. I think it works out just fine. Maybe one way to make things easier on students would be putting up a way to check their own requirements online- a checklist by year for gen eds and by year for their major or minor. Make it interactive, let them plug in the classes they are taking to check whether or not the course will satisfy the credit they were hoping it would, etc.

Advisor's should know more about the other schools. For example, if the student is a * major, and the student wants * as a minor, the advisor should be able to direct the student to the right people. This I believe would cut down on running around campus in circles.

Mandatory semester meetings

Provide more details of what needs to be done to graduate. Lay it out for us and give us more info!

Make sure they are keeping us up to date on our requirements. I had no idea of all the * requirements I am required to go to, until she brought it up at the beginning of second semester last year. I would of appreciated if she had imformed me on what is required in the different gateways upfront.

I think there need to be a longer time with the advisers during Preview and make it more One-on-One. I feel that although the advisers did an excellant job, I would have felt more comfortable and informed if there was pricate time where my advisor could focus on my needs instead of mine and my groups needs for classes.

not applicable

I have lost contact with the *. I would like my adviser to contact me at some point during the semester, either to go over my schedule or to check progress. It would help if my adviser was more knowledgeable about my minor.

N/A

My advisor is outstanding. I have no suggestions. I can't speak for the rest of the advisement staff.

When a student calls the advisor with questions, I believe they should make an effort to call the student back. I also think that the advisors should let students know when they should come in to start scheduling meetings for the following semester.

I dunno lol!!

Academic advisors should contact and meet with students in order to assure that adequate progress is being made. Individual sessions would allow for more personalized attention from advising staff.

Have more advisors with more time slots for appointment. We should not have to wait over a week to hear from an advisor or possibly two if we can not get an appointment that works with our schedule.

I am a senior and have never met my * minor adivor. I have asked on multiple occations to visit, but was told we don't meet with minors . Why even provide a minor adivsor to me then? It doesn't make much sense. Also, makes me feel like an outsider in the *, like I am not important enough to meet with them. Even though, I pay the same amount for courses as the major students and I am involved with the * outside of academics.

None...if it isn't broken then don't fix it!

N/A

Too few advisers. One part of ISU that makes me feel like I'm at a big university.

Have the major advisers actually aware of what is required for the sequence. My adviser has not only given me false information, they have also discouraged me from taking the path that I was interested in for a minor, so now I am stuck in an area in which I could care less about and hate the classes, just so it will look good on a resume. I honestly stopped going to talk to my academic adviser within my sequence because I found it useless. The information they were giving me, I can track on my own via the Icampus progress towards my degree section. All my advisement sessions consisted of were handing them a piece of paper that told them what classes I planned on taking, and which semester, and then I was free to leave. How beneficial is that?

I have no suggestions at this time.

1) If I know what major I'm in, I don't need a freshman academic advisor. The graduate student I had mislead me and I took around 8 hrs of credit that don't count towards my major. Granted, I made it my minor so it's useful now, but it would have been a waste of time and money had I not done that. All because they thought I was in a different college than my major. 2) I wish my advisors (major/minor) were able to communicate better between each other. I feel like they sometimes have me as the go between and it's a lot of back and forth trips that I feel could have been solved by a phone call or email. 3) As a * major, I am being advised by the * advisor. They know a lot about the topic, but what baffles me is the fact that I'm not even in the *, so when I have a question they don't always know the answer and I have to go find it myself.

More real world experience talk over academic discussions pertaining to my major.

Have more than 3 academic advisors for the * program seeing as how there are so many students at ISU that are in a * major.

Advisers need to speak kinder to students instead of treating them rudely. I hate making an appointment with my adviser because my adviser makes me feel dumb. I do not feel my adviser helps me when I come with questions.

Since I came here from Heartland with an Associate's Degree, it would have been EXTREMELY helpful to meet with the academic adviser in the major I wanted to get in to. Instead, I had to work with a general adviser that was not knowledgeable on my major; this uncertainty about my next 2 years in * at ISU was not pleasant.

I am a * major and I was never informed that *, *, *, * do not fulfill the OC-SS requirement and I was actually told while I was enrolled in * it would fulfill that requirement. In result, I did not enroll in * as * which would have fulfilled my general requirement and major requirement. Also I had NO assistance in finding out who my new advisor would be for my major nor was I given any contact information with them.

Make sure advisors have proper training before allowing them to advise students with class schedules. Making sure advisors know all of the in's and out's of the program.

none

more academic advisors, mandatory meetings at least once a semester.

needs to be more clear...especially when planning courses...what courses are needed and what do they entail?

maybe give advisors less students to work with so they can provide more attention to students. i have had several instances where my advisor was unable to help me out because it appeared as though she had too much on her plate. she failed to smooth out a registration issue for me which resulted in me being unable to add a class.

I am * - to help me feel a little more at ease.

If students are in a specific major (ex: *), they should be told about classes or programs they may not know about. I almost screwed myself up royally.

Advisors need to be more knowledgeable. I feel as though they never know what I need exactly and are always trying to refer me to other places because they do not know. They are always rushing me out of my meeting and want me to plan another meeting because they can only answer certain questions within a certain amount of time. I feel most of the time they are rude as well.

I just wish I felt like my advisor cared about my success more. It seemed they wanted to just help me as quickly as possible. Although I know she is smart, it seems like I would learn a lot more from her if she would really try and help me or care to just talk to me about what I see myself doing.

None it has been nothing but helpful to me.

Making the advisors available at all times-generally I can never get a hold of them.

Make sure everyone takes advantage of it. Maybe have the academic advisors suggest a meeting being set up.

Let Junior transfer Students know what to expect out of there major before we get here

none

The advisors need more hours for the students

n.a

My current adviser does not know anything outside of the classes he teaches. He is unable to provide any information that helps me towards graduation.

I meet with my assigned academic adviser, but I have a few friends that have never met with their assigned adviser. This should be a must for every student who attends ISU.

Call us in the first week of school and check in with us to see if any of our plans have changed over the summer.

having mandatory meetings with your adviser.

i do not like when there is a student who is helping with my academic advisor, i want a real hired professional as my academic advisor

None really I have only had pretty good experiences. I would say make their offices a little bigger, but I dont think that is possible.

I strongly suggest that the academic advisors are informed about programs associated with their specific major they are advising. If they do not know the answers, they should be willing to call around and help you find the answers. Isn't that what they are there for?!

you really need to make sure that the advisors for the * stuff freshmen year know what they are talking about. i have gotten dropped from classes because my general advisor didn't know what was going on and then my major advisor was telling me different stuff. i also think that advisors should do their jobs.

Do not treat transfers as freshman!

none

none

I came for a meeting over the summer as a transfer student. My parents came with me. I would have liked them to be in the room with me while speaking to my advisor but they were asked to stay in the waiting room without asking if I preferred them in with me or not. I would have said something if I realized they wouldn't be asked to join us at all. They were very upset about it and felt that they were treated rudely. My advisor was very, very nice to me but not the same to my parents unfortunately.

Nothing

I always feel extremely overwhelmed after leaving appointments, they give me plenty of advice but I sometimes feel not within a reasonable amount of time. Like I should have been told the previous semester about certain requirements, and now I feel as though I am trying to catch up.

I wish that my advisors would know more about what scholarship opportunities are available to me, specifically.

Have more advisers. My adviser is too busy with all of the different majors in order to clearly advise my course schedule correctly.

It'd help if it was simply stated here is your advisor for your major, minor and * advisor. I don't even know if I have an advisor for my minor... I just took the classes that were listed in the catalog. I no longer seek my * advisor and report to my major advisor. He knows the most for my major anyway.

None

Email back quicker, actually give advice for getting into a major.

Everyone in the same major should be on the same plan of study. I have friends in my major who are taking some classes that I was told are not needed, but her previous advisor told her they were.

Honestly, I think we need another advisor to help share the work load of all the * students. She always seems so busy and doesn't seem to have time to address issues beyond the course registration. I try to be sympathetic with her busy schedule. I'm always 10 minutes early to our meetings in case she'd rather see me early and have my list of questions ready.

Maybe if there were more advisers it would be easier to get an appointment, especially during the first week of classes and registration time.

Online scheduling would be a great addition. The 'paper on the door' technique requires me to make a trip in to plan a trip in, and the 'call for an appointment' technique does not allow me to see all options and figure out what works best for me.

I think every student should be required to meet with their advisor.

offer suggestions, but allow students to make their own choices, look for several options, be on the student's side, even if there is not magical solution to an issue. show compassion and hard work, and students likely will in return.

One improvement I would have made is alerting the student when they have changed from the * team to their major/minor advisers. I had continued sending messages to my * and she wouldn't respond until I came in to the office to see her unannounced. Very awkward for her and I.

scrap it completely and start over its terrible, most students have horror stories of how bad advisement is. Please look into advising beyond this survey it is a serious problem at ISU and needs to be improved.

The department really needs to become more knowledgeable and get their facts straight. It is incredibly irritating when you are given incorrect information or contradictory information.

Nothing in academic advising needs improvement.

have more advisers so there are more times to pick from.

I have none at this time.

Quicker responses

i think that they should reach out to students on a more personal level. go out of their way to make sure that each student is going to be making the correct choice in their academic year and so on.

None at this time.

None

I think that it should almost be a mandatory thing to have an appointment set up for you because I often think that I know what I'm doing, but it's always important and helpful to have that little extra knowledge about what to do.

Scheduled appointments seem to be pretty far out on the calendar. If there's any way to shorten the wait time until scheduled appointments, whether adjusting the academic advisers schedules, or keeping more on hand, or offering 15 min slots for those who might only require that long of an appointment for one or two questions.

Have it a requirement for students to meet with their advisors at least once a week or once a month.

I would like to be able to direct general questions, those non-related to my major and those about general education classes, to the advisor that I had freshman year, even though I have a major and I plan to stick with it. I was very disappointed when my freshman advisor told me I hadn't even been put on her schedule even though I had called and made an appointment to see her.

I have no experience with academic advising to be able to comment yet.

Have the advisors learn as much as they can about the subject or major they are involved in. The advisors should also know more about the student whom is coming in for advisement. Knowing what courses they need to take and which of their transferred-in credits may have transferred in incorrectly or the ones that may be used as electives in their major.

A stronger support of academic advising for freshman.

More accessible course catalogues

It would be helpful if my advisor could email me some ideas for the next semester before we meet in person by appointment.

It would help if the secretaries for the advisors were more pleasant. They are always rude and seem unhappy. It makes me feel like they don't want me in there or that I am stupid when I don't know where a specific basket is. They also never say hello, which tells me they have poor social skills. They just begin my experience badly. The advisors are great, once you make it back to them.

I had a scheduling problem once that was horrible. I went in because I only had three classes that I needed to take but I needed more hours for my graduation requirement. I had no idea what classes to take and my advisor just gave me the advice of take whatever you want, just not three hundred level classes because they are not offered to juniors. I left so frustrated and confused because I still didn't know what to take and went in to figure that out. So, I guess just making sure schedules are complete before leaving the office.

* advising was scattered and unhelpful.

Make meeting with advisers longer

I do not have any suggestions, everything is going well.

Tell new students about activities on campus. Once ILSTU figures out what major a student wants to pursue, that advisor should contact them as soon as they can and start the beginning process of getting signed up for courses

Personally, I think that the current advisers have just been so incredibly helpful so far, especially considering I do not have a major picked out. The best thing an adviser can do is lead a student on their college journey with the most information, help, and guidance that a student asks for. I do not have any.

To take more time for your fall semester schedule your freshman year. I didn't feel that the advisor helped too much. It was a little too quick. I also would like to register for class of both semesters before beginning the year so I can come prepared.

department of * needs more advisement appointments/advisors

Clone *.

Have more * advisors. They are never available and they rarely get back to us with emails. I am very frustrated with the entire process.

I'm not sure. My adviser has been amazing from day one. We're probably not supposed to mention names in this thing but * is an amazing lady. I've cried in her office about frustrating situations that have happened and she just let me cry and she worked out a solution. She also helped me plan my schedule out so I was able to get married and not have it interfere with my plan of study.

Make it mandatory for people to meet with their advisors

I have none because they are already so wonderful to me!

Make it a requirement

If * requirements are going to be so strictly enforced that someone can miss * by a semester, then advisors need to make sure that students know whether they have completed all requirements. Maybe they already do this, I don't know.

In the * Office in the *, the desk receptionist can be really testy. I'd like if they could be more amiable....I know some people who are afraid to ask anything...that's not what they are there for.

The advisors need to have more communication with the * program because I had a lot of trouble trying to figure out my schedule, going back and forth many times to make it work.

More advisors available in each department

My adviser is not knowledgeable about much pertaining to my major. I am an * major and he is an * adviser, but he has misled me multiple times regarding what classes are graduation requirements, and we have had many other problems. He does not respond to me in reasonable time, and he is not open to having discussions on the phone. I hope not all advisers at ISU are like him because if I followed what he has told me to do, I would not be graduating anywhere close to the time I planned to.

I would recommend educating students about the professions in the particular major. For example, for the * program, the counselors should educate the program about what specifically they should do as early as possible to keep the student focused and not get confused.

There needs to be more information available to students about transfer details and how to get in contact with an advisor. Though they were great helping me prepare for classes at the time, it would have been nice to have someone help me prepare for college here well before I was accepted into the school.

I feel like Illinois State should be more out in the community college and high schools. I graduated in 2007 and transferred this semester and never once saw anything about Illinois State until I took it upon myself to come and visit.

Maybe just adding more advisors! They are so many students at ISU.

Advise with correct information (Let us graduate as planned)

Having a closer student to adviser ratio.

That they are all on the same page. I personally feel that the staff needs to be aware of all the * and the requirements for each. In the past one adviser tells me I need to fulfill requirements and a different adviser tells me that one class was unnecessary and I have to do a different class to fulfill the requirements. I also believe that an adviser should have certain students, it might make it easier. They did not know any information on * and only told me to go to *. It is annoying that until this day they still cannot tell me what my * are even though I have asked them twice. They are not friendly (especially the receptionist). The advising department has not been the best experience in the last 4 years. If you want me to be completely honest.

I have no further suggestions.

The * academic advisers are horrible and they bounce you from person to person never having the same one each semester.

Learn how to coordinate. Actually provide useful information for your students. Learn to listen to students' abilities and help them.

bring us to them

Make it possible to schedule an appointment online.

none.

There are not enough advisers for the amount of people needing to meet with them in my area of study. It is very hard to get an appointment and when you do, you never feel like you have the adviser's undivided attention. Nor do you feel you have enough time with them to discuss issues - you feel rushed to get in and out because they have another appointment waiting for them.

Require meetings to keep kids on track.

My adviser was very helpful.

they should have mandatory dates to meet with your advisor

Don't switch the students advisors around so much. I had 3 separate * advisors in my first year.

I have sent multiple e-mails to advisors in various departments (I was looking to pick up a double major) and the vast majority of them did not respond to my e-mails. I think this is pretty unprofessional and it made me not choose their department to double major in. The advisor I did meet with was very helpful and I ultimately decided to major in that department.

I am satisfied with the advising center for the * department.

Focus on the student, keep up with the student's plans

The academic advisors need to better explain the requirements for graduation (beyond the classes, such as completing * and other required * and courses that need to be completed, beyond the classes that are required). I feel that ISU is not very good at communicating what needs to be completed on our own, compared with what will be completed in the classroom!!

More staff available to help.

It is still very difficult to schedule appointments. Each week advisers have meetings or whole days where they won't be there. Also, * advisers are not there on Fridays, which makes them available only 4 days, if that.

To allow students capable/comfortable enough to register without advisor help

Make sure all students are on the correct catalog for their year, and actually tell them if a change has been made concerning catalogs and major requirements. Don't let them find it out on their own, when in meetings everything's on track.

The transition between your first adviser and your departmental adviser could stand some improving. The meeting before the summer is great, but I almost feel like there should be another meeting that is similar in the fall to just remind everyone what is going on.

I need an advisor who is easier to contact. My advisor seems to be a very busy man on campus and therefore is hard to get in contact with.

There needs to be more advisors in the * department, it is often very hard to get an appointment.

hold more meeting freshmen year

Knowing the major better, being able to answer questions, be more prepared for meetings, respond in a reasonable amount of time, and make it easier to contact them.

One of the receptionists makes it difficult to come in. She makes in unwelcoming and uncomfortable and makes me not want to make an appointment.

I really think each department on campus NEEDS to have more than one adviser. It is impossible to get an appointment with one of my advisers because the department is so large.

Hire advisors that know what they're talking about. Make it at least seem like they care about the students. Have them be prepared and professional for meetings. Encourage them to be helpful and kind to students instead of making it seem as though students are hassling them by trying to meet and figure out a good future plan.

None that I can think of.

Force all students to meet regularly with their adviser.

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Making sure all advisors are friendly. My department has three advisors to choose from and I do my best to avoid one.

Advisors need to be more thoroughly informed of all requirements and criteria involved with the programs in their particular school. The * needs a better ratio of advisors to students so the advisors can fully utilize their time and have more familiarity and more successful interactions with the students they are assigned to.

We need more advisers for the * majors. I do not feel it is acceptable that in order to see my adviser, I needed to line up in * 20-40 minutes earlier than the office opened, just to have a CHANCE of signing up for an appointment the following week. This happened EVERY time I wanted an appointment with my adviser (who was wonderful by the way).

n/a

My suggestions? Hire people who are actually nice, helpful, and caring. My experiences with academic advisement have been so middling to poor that I barely bother going anymore. It's more than likely hurt my academic life, but if I'm not getting what I need by going to advisement, why bother going at all?

* was great but i heard that other advisors gave my friends wrong facts.

When transferring from one college to another within ISU, the academic advisers in both colleges refused to be helpful. The one I was switching from told me they couldn't help me with the requirements for entering the other college because they weren't familiar with that college and didn't have time to look into it with me. The adviser in the college I was switching to refused to even see me because I wasn't registered in that school. The only one who would even try to answer a few simple questions was the adviser for * majors.

I don't have too much experience here yet but so far it doesn't seem to need any major improvements. Although, I must say that sometimes changing a major can be quite the process.

This does not affect me personally but I have heard students complain that their advisors have prevented them from graduating on time or have told them that a certain number of hours is enough when it is not enough to be full time. Many students put their trust in their advisor to keep them on track and to help them Graduate when they should instead of sticking around for another year.

Let the students have a stronger voice in the classes to be taken.

none

Give the ability of advisors to sign student up for courses. This is the only college/university that I have attended (5 in all) that does not allow your advisor to sign students up for classes while in a session. This does not give students a feeling that advisors are able to do anything for them in the building of thier collegiate experience.

I find that sometimes I leave my advising meeting and find out later that there is going to be certain changes in the program I was just talking to them about from someone else. It's like we focused too much about planning out for the future and didn't look at all of the little details that have to be completed or discussed. I like that we look at the big picture, but I don't think that leaving out important details should be done.

None.

Improvement in transfer student advisement is needed.

Have nicer front desk people. Other than that the department is good.

I feel that since ISU is rated top for * that there should be a LOT more advisors for this major. There are an extreme amount of requirements for this major (especially going through all the *) and although we go through the workshops people have questions along the way. I feel that opening up more advisors so there are more time slots for students to talk to advisors would be beyond helpful. Another thing I have noticed is that half the time when the advisors are even at the advising center, they have their schedule blocked off due to meetings or whatever they need to do and they take up days and huge time slots that people can meet. I'm not sure what they're leaving for and I'm sure it is work related but students need that time during the day, especially for people who commute as well.

*: More advisors, more appointment flexibility (more times in binders than just a week or two)Availability of a list of classes for each * (online, etc.), so I don't have to meet just to ask one question.

I would say the advisors need to be more aware of times when classes should be taken and should not suggest taking certain classes when they are going to ask us to drop out of a class and take other classes!!!!!!!!!!!!!!

I have had a lag of transfer credits. I do have a confusing set of transcripts, as I have a BS, MA, and attended community colleges prior to coming back here for a second BS. However, when transcripts were ordered and sent to ISU from my MA, they were lost and not recorded. Some of the obvious courses were left out of transfer credits. My academic adviser did take time to see if I can get credit for some that are so similar that I could possibly not need to take it over.

I think the advisors need to be given more of an opportunity to help students. They need to be able to give students overrides immediately if necessary, and they need to be able to give students real help when students are extremely committed to getting into a class. The advisors also should be able to sit in and help decide what classes really need more sections open to students based off of student needs.

Make sure that even if a freshman comes to the meeting prepared with a list of potential classes, make sure it matches their major. My * adviser gave the okay on me taking * when I should have taken * to fulfill my core requirement and progress in my major to *. So I ended up taking * for no reason. They must insist that the freshman make a plan of classes at their first few meetings, so that they don't stay here an extra semester.

None

Make it more convenient.

Advisers need to be on the same page. I met with one my first year. She retired and I had to meet with another one. My new adviser is clueless. I have taken classes because she told me that I needed them and I did not need them. Prospective ISU students should be able to meet with advisers in programs prior to being admitted.

1.Advisors to student ratio should be more reasonable. Students are not cattle. 2.Advisors are human - their personal problems may cloud their judgment and/or cause them to give misinformation to students (ex.discourage students from pursuing their preferred major, not return emails/phone calls, registering them for classes they don't need, etc.).

To be more strong in the student's education, I do not even know who my advisor is.

I think that all students should at least meet with their advisors at least once a semester. This is so that they both can check your progress towards your degree and talk about any concerns they may be having so that the advisor may be able to help us with.

My major is * and any time I come into the * to make an appointment or to check on anything all the secretaries that work there are so rude to me and never helpful. I understand that they do not always know the answers to questions that I have but they never offer to refer me to someone else or they just give me answers that I know are not right and they are just giving to get me out of their office. It makes me forget about the pleasant experience I have with my actual advisor because they are so very rude not only to me but I have seen them be extremely rude and never helpful to other students as well. It is so bad that people who I talk to in * all have the same negative feelings about them. It just is very upsetting that I pay so much money to come here and I cant even get questions regarding my *, *, and other information I need to know is current without being giving an attitude or being told that I should keep track of that myself. Its upsetting.

Give the student an idea of what to generally expect for each class.

make everyone attend

Have more personable staff and have them understand the requirements for * along with knowing clubs on campus rather than just suggesting to get active Also having enough advisors for each major and having each staff be knowledgeable in that major * was a great resource and the rest of the * advisors seem to have no communication skills and do not know what is going on in the * department for different endorsements and requirements for graduation or *

I would like to see co-curricular transcripts available for students and advisers. In addition, it seems like an academic audit with your adviser should be required in order to know prior to senior year what course are still needed to graduate. I also feel that Advisers are great resources for their department and not necessarily the campus as a whole or other departments, especially those outside of their College.

If possible, it would be great to implement some kind of automatic reminder system via email or even text message. (ex) Someone schedules an appointment with their advisor, and it sends them an email and/or text message a day in advance. This will improve productivity for advisors since there will be less missed appointments overall.

It would help of new students and students in new majors were given clearer instructions on to contact their adviser.

I think that it is extremely important for major advisors to at least attempt to get to know their students because there are so many factors that affect plans of study. I suggest that advisors refer students to other resources that might be beneficial or of interest for the students. Advisors should remember that if they misguide or incorrectly answer a student's question, this could potentially end up costing the student unnecessary time and/or money on courses, etc that they may not have needed.

make advisement a requirement for all students at least annually.

On transfer day, the group advising session is not very efficient because there is only one advisor that is supposed to help and answer questions from at least 15 students and their parents/company. It would probably be wise to have another person on hand to at least answer questions while the actual advisor speaks with everyone.

There needs to be more advisors especially for the * department. It is almost impossible to talk to an advisor!

None

None

I feel that the advisors have too many students, and therefore don't always remember the students they have recently communicated with. I also feel that the advisors make different plans for people in the same major, so example, one advisor had a student graduating one or two semesters early than another student who had the same, if not more credits at ISU and other schools. I feel the student should be able to plan their semesters at ISU and the time in which they want to graduate in.

ADVISOR ACCOUNTABILITY!!!When they give bad advice (which is too often for comfort) THEY should be penalized.Also, a specific guidance counsellor review might be nice. To attribute transgressions to a name, and let someone in charge know who is a detriment.

The student groups should also participate on behalf of Illinois State University regarding the advising.

Longer hours. I commute and have to schedule so many weeks in advance, and when my appointment finally arrives, it gets cancelled and I am asked to reschedule. Every time since I have been a student at ISU. I have met face to face with my advisor once in three years. Four times, my appt. has been cancelled and I either do the stuff myself and hope I am not wrong or I ask friends. I am very happy at ISU, the professors are top notch. The advisors need to offer more hours, after school and on Saturdays to be useful and more accessible to us.

That he or she is absolutely sure about the information they give you, like whether or not credits transfer from another college, or if there is a course missing from being able to graduate.

SHOULD COME PREPARED TO ANSWER AND MEET SPECIFIC NEEDS OF STUDENT. SHOULD KNOW IMPORTANT FACTS AND DETAILS ABOUT CAMPUS AND OTHER RESOURCES IN ORDER TO TELL STUDENT OF OTHER OPTIONS AND AVAILABLE HELP.

Longer and more in-depth appointments.

Set appointment times for everyone instead of walk ins

ISU in general needs to be more accommodating for 'non-traditional' students. I had a better experience at Heartland. When I left the advisor at Heartland, I knew what classes I needed and I was signed up for classes before I left their office. I am frustrated when I go to see my advisor I am given very vague suggestions and then I am still responsible to go home and register for my classes on my own. You have stated in this survey that you wish to better understand students' perceptions of advisory policies in general versus the performance of an individual academic advisor but I am a * major and there is only one advisor. So all of my impressions are because of her.

Make at least one required meeting with your advisor

Have more advisors! They're very busy people, and will help reduce the stress load on them.

Nothing at all!

although there are a lot more students here than at my community college, there could be room for longer appointments. Also another thing that could be done is advertisement of the academic awareness meetings for study sessions.

I feel like my academic advisor is always a rush to get me out of her office. I should not feel rushed in an environment that is supposed to walk me through steps of receiving help and/or academic information.

None.

I don't like how my adviser does group sessions only during the important times of year when you need to make up the schedule for next semester. A group setting doesn't allow you to get the individual attention you need or deserve to ensure everything is on track and going well. She doesn't seem to care about my success at all. She constantly is telling me to take classes without informing me that I have to have certain pre reqs first. Overall my experience with her has been horrible. She doesn't seem on top of her job at all. I would suggest fixing those situations above.

Get some advisors that are capable of helping students and know what they are talking about. Too often advisors pass the buck and have no idea what they are talking about. I have had multiple advisors that don't know much about anything and tell me the same worthless information that I have been told over and over again.

more peer advisement cause they won't try to screw you over

I suggest that there should be mandatory meetings scheduled with your academic advisor.

I think the academic advising is doing a great job and they have helped me greatly!

None

I did not have a good experience with my * academic adviser so I changed majors. She seemed helpful but mis-guided me in what classes to take which made it so that I could not graduate in time. I think that if she didn't mistake me for her last student and tell me the wrong order for classes I would not have changed majors. I think it is important not to over book appointments so that each student gets good information not a rushed meeting.

My advisor has not informed me of volunteer work or activities that I could be doing around campus. I think it would be a good idea to include when we have our sessions.

I think there should be more times to meet with an adviser. Being someone in the * program, it is hard for me to meet with my adviser because the hours are so minimal. I also wish there was some way to sign up online. Because I live out of town, I can't schedule a meeting either. I also wish that someone would have told me that I needed to switch from my freshman adviser to my major adviser. I kept going to my freshman adviser and he ended up signing me up for classes that I didn't need to take and wasted my money on. I HATE wasting money!!!!

New advisors need to be more prepared. Its obvious my advisor is new and is making a lot of mistakes.

Have a little more knowledge on getting endorsements. I am a part of * and found that my * adviser was preparing me to get my * but when I went in to my major adviser I was told I cannot complete it in time for graduation. I felt like a lot of classes that I had taken were for nothing and that there wasn't a lot of communication between advisers and *.

My adviser is overloaded. She has far too many students to concentrate on to be able to provide quality assistance. She is forced to service everybody poorly instead of a fewer people well.

Have a tutor capable of offering tutoring for upper-level classes, and expand the level of classes offered for tutoring.

No adviser should make statements such as do you really think you will be doing this [aka chosen major] for the rest of your life? Yes, as this is what I am paying \$18,000 a year for. Department advisers should make the required coursework clear, so the student (me) is not taking unnecessary classes. Advisers should give the student other resources to contact when there is a scheduling conflict with classes and the adviser doesn't want to deal with it. It would be nice if advisers had some way to collaborate with the * department quickly, and could tell the student what courses will transfer to ISU and which ones will not prior to the advisement appointment (as long as the nature of the appointment is stated when the student schedules a meeting.) There should be peer advisers who are in the same major/minor. Advisers should not assume that students are willing to stay an extra half year after their anticipated graduation date in order to finish one class. That's silly. Maybe department advisers are overwhelmed because they have too many students to deal with; if this is the case, then please add more academic advisers to each department. Perhaps if they have less students, they will be happier to see them and be more helpful (or helpful in general).

More available hours.

I would like advisors to care and not make student feel like we are wasting their time. Further, if their workload is too much, then perhaps we should have more advisors on staff. Too often do I hear excuses about how advisors do not have time to meet or can only meet for a short period of time.

None

Help point me in the direction for internships, and show me career options and what a career in my field would entail.

Last year was a little rough because every time I had made an appointment I was ended up meeting with the Grad Assistant. Which in the end I never got my questions answered. But things improved towards the end of the year and my Academic Advisor met with me and sincerely apologized!

nothing

more personal and have them reach out to us. itd be nice to have them try to help everyone instead of waiting for people to come to them.

I think that there should be madatory periodic appointments with your advisor to ensure that we are the correct course.

n/a

Don't require so many stupid gen eds.

I greatly enjoyed and benefited from the advising through the * program at ISU. However, when I received an advisor in the * program, I felt they never had time to meet with me; they never were prepared for my meetings; I received various wrong information every time I went; and they rushed me out the door- not caring if I understood the material or not. I was very dissatisfied with the advising in the * department, but it is a world of difference with the * advisors. They are amazing.

In regards to my department they are doing a great job, but I have heard horror stories about other department and their advisors. Whether it be they are never available to talk or when they do finally meet with a student it is for 5 minutes and the student leaves more confused than they did when they came to the meeting.

One suggestion I would make would be for advisers to really listen to what the student wants and make suggestions for the student based on what he/she wants. I have had an experience where an adviser did not listen to me whatsoever and put me on the B.S. path instead of B.A. and had to explain to my next adviser why I did not even want to be placed on the B.S. route the entire time.

I do not have an opinion yet.

I do not have any suggestions.

have the waiting room be more comfortable for students waiting to meet with their advisor

* hours; walk-in or appointment only sucks...need better system

Better explain what you need to do before graduation to get ur major and/or minor
I have found no errors.

I have 3 advisors on campus. A major advisor, a * advisor, and a * advisor. My * advisor was very rude all summer. From not knowing how to help me to giving snippy answers. I was very disappointed and even considered not coming here because of it. I honestly don't want to meet with her ever again. Unfortunately that is not an option considering she's also my minor advisor. I don't know how to prepare myself for meetings. I feel like ISU is a poor communicator as a whole. I never know what I'm supposed to be doing.

The * advisor * is very discouraging towards students of colors. Told me a lot of what I couldn't do and nothing about what I could do. I accomplished everything that I planned to however it was with little or no help from him.

set up an online advising center

I suggest a better breakdown of what classes need to be taken versus what is an elective for a given major.

Have more resources available for students that need extra help.

I do not have any suggestions at this time.

none

Scheduling should be posted online instead of having to go directly to the * in *. There were many times that I wanted to schedule an appointment but did not have time to stop in there. The receptionists are not very friendly either when you are asking them questions about signing up or other things. If scheduling were on line it would just make it so much easier for everyone.

I am a non-traditional student and single mother of two commuting 40 miles (one way). It is a hardship for me to have to drive all the way to campus to sign up for an appointment to see an advisor, then make the trip again another day for the actual meeting. I have been told repeatedly that they do not allow students to call to set appointments, but will SOMETIMES make exceptions. I don't think it should be left up to somebody's mood at the moment as to whether I have to drive 40 miles TWICE just to see an advisor. Call ins should be allowed for commuter students with hardships. The entire * program is difficult for non-traditional students the way it is, at least getting an appointment should be simple.

Advisers who steer you in the right direction towards graduation and share on/off campus opportunities for involvement, hiring, etc

All students should have to see an acedemic advisor at least 3 times during the semester.

There is a need for more advisers. It is a huge struggle to get an appointment, especially when you have a class during the time the books are opened. This means that I often was not able to schedule an appointment with my specific adviser and was forced to e-mail an already overworked and extremely busy person. I often had to wait 2-3 days for an e-mail response and it makes it tough to get a thorough answer when it is via e-mail.

Make it a better source of information.

have a list of suggested checkpoints (times during your study here depending on your major) that you should meet with your advisor to discuss topics relevant to required courses and graduation.

Making it a requirement to make an appointment with your academic advisor every semester.

make sure that they tell me what classes count for gen eds and which ones count for only my major so i do not think they count for more and then i am all of a sudden behind

Be a little more positive and helpful instead of being rude.

Make sure students know that 15 credit hours is the right amount in order to graduate in 4 years.

None

improved on-line access to current and earned grades improved on-line progress towards my degree ability to see on-line what exactly would be required for OTHER degrees than the one I've currently declared

it is nearly impossible to schedule an appt with my adviser, and walk ins take FOREVEERRRRRR!!!!!!!!!!!!!!!!!!!!!! i am SOOOOOO unhappy with the setup to actually be able to see my adviser. quite frankly, i am pissed that i pay so much to go here yet have to wait hours to talk to someone!!!

none

It is very hard to get someone to discuss issues over the phone, being an online student this is very important. The * advisors are not very helpful or polite. They did not seem like they were interested in helping, only getting off the phone. Communication between people seems to be lacking.

I am a 2nd bachelor's candidate who also is attending a community college. I commute to ISU. I did not fully comprehend some of the things I needed to do for transferring to ISU: immunizations, online seminars. It would be helpful for advisers to give this information to new students.

I'm in the * major, but my advisor doesn't seem to know very much about the department which makes it very difficult to discuss future plans. I think my advisor is too overloaded with teaching classes and advising * and * students. I think a great improvement would be to have multiple advisors for one department.

make time for every student when necessary

require more frequent visits with advisor.

nothing

none

Improve the clarity for students that transfer as far as what classes transfer, which classes don't, and why they do not transfer.

I think it is ridiculous that you only plan meetings a week in advance and there are whole days scheduled for transfer students and meetings. You need to help your already attending ISU students also. Please hire more advisors if need be. I pay good money to come to school here and I would like assistance once in a while which I never feel that I receive. Thank you.

Be a little more prompt when responding to emails and/or phone calls.

Provide phone meetings with students since not everyone is on campus during the scheduled office hours

Communication improvement between advisers

More available walk-in times since schedules don't allow for you to meet with an adviser sometimes

Learn more about the specific majors - especially the * program!

Starting advising with the person you will eventually be with if you come with a major already.

Making sure there are more knowledgeable people in the * advising office

I think that the advisement center needs to better accommodate for each student's needs. In comparison to most schools ISU has one of the most uptight, difficult, advisement centers. I fully believe that if a student wants to take so many hours it is their money, their responsibility, and their decision to do so and ISU has no basis to get in the way of that. I believe that the advisors should encourage not frown upon students who want to work ahead and stop making it difficult for students to graduate early all so the university can get their money. I think that the school website should have a more clear section on each major and what is required and what is expected. And *, specifically, needs to have all * up for easy access. Also, the junior-status, 60 hours completed needed in order to register should be more lenient. It is frustrating to not be able to get into classes to begin with, but then to find a class and see that you can't get in it because you are one semester younger is even more frustrating.

Look at your advisors for * majors... they are not good.

Online scheduling.

Students should be encouraged to interact more with departmental advising while they are still a Freshman or Sophomore

My advisor should speak with me. at least sometimes.

NONE.

Although my major is very small, I think that it would benefit to have more than one advisor so that the advisor would not be overwhelmed with students. At this time, my advisor is also my professor so she has very many responsibilities and time is not always available to meet with her. Not switching advisers in the department so many times. I have had 3 different advisers since I have transferred to the * from *

* advisors are little to no help for * majors. I'd prefer to start and stay with a * advisor.

none!

No sophomore group meetings! When a student comes in with enough credit hours their freshman year that they are taking their major courses they should see their academic advisor for their major.

The only way to sign up for a meeting with her is by actually going to her office. I would enjoy a little more flexibility - maybe a way to sign up online?

My advisor in the * department is the best professional I have worked with regarding my future.

The process and advisors need to be more user friendly. Perhaps more advisors or less course work for professors who advise students.

none

GET MORE. I always wait 20 mins to see them if i made an appointment

I've heard of people's advisors misinforming them on which courses to take, so just make sure all advisors are well informed and tell the students the right things.

The advisors should allow the students to be in control of the classes they wish to take, and should not discourage students from taking difficult classes.

Send out more emails on open times to see advisor

No improvements needed.

n/a

Find advisers who are actually interested in the students' success. Make sure the advisers actually know what they are talking about. I entered a meeting one time and knew more about the requirements for my major than she did. Also, she told me I had to take extra courses that I did not actually have to.

Maybe increasing the numbers of advisors in order to get more familiarity from the advisors because they have so many students to look after.

Make longer appointments. I had an appointment and arrived several minutes early. My appointment was over before the scheduled time, and within 5 minutes I was in the computer lab emailing questions.

more clear explanations of what classes to pick

none

N/A I was lucky my advisor * rocks.

Advisors should pay more attention to us

I think the process runs very smoothly, and I have no issues!

Make students go to advisement. Make advising available over the phone.

They advised me to take a class that required a prerequisite and I had not taken the prerequisite. I ended up failing the class and having to drop it. It was very frustrating for me. Also, they cancelled one of my classes, causing me to have to rearrange my schedule. In turn I had to quit my job because I could no longer fit everything in my schedule.

Require a meeting at least 3 times a semester to go over how classes are going, what classes need to be done in the future, and more information about minors early in college life.

None. Doing great.

The effort the advisors make are good!

As a transfer student, I was frustrated that my plan of study didn't transfer all of my credits, thus putting me behind. While, when I just tweaked my major a little (still allowing me to get the same job) I was able to be a little more on schedule. Although I appreciated that she was respected my plan of study, I wish when she saw how frustrated I was that she had suggested looking into a plan of study along the same path that would allow me to be a little more on track.

n/a

I think that the advisors for the freshman and sophomores could be more enthusiastic and caring about each student because a lot of the times I went there I felt that they didn't care about me or my future.

My responses to this survey specifically apply to *. I had a very negative experience with * that I would like to note here. I wish this survey, though I know it couldn't, would rate each advisor specifically. If that was the case, my comments towards * would be very negative, in the sense that I could never get in touch with him, phone calls were never returned even I pursued for weeks, he had no idea what my plan was, and I pretty much advised myself entirely in that situation. I have heard this to be the situation for many other students as well. I feel that * goes above and beyond what's required, and that's why I focused on him for the survey questions.

I think there need to be more advisers, especially for the * Department!

* (*) needs some help and guidance. She has so many students to advise that she handles them in bulk at group advisement sessions without the choice of a personal meeting. By treating students based only on their declared major and rigidly following the minimum requirements of the catalog, she is missing out on knowing her students and advises them terribly on post-grad education. Also, I am a * major, and my freshman advisor didn't know that ISU had my major let alone how to help me schedule the best plan of action to accomplish it.

.

My adviser could perhaps be able to know a little more WIDE-RANGE plans, any time I ask advice that is major-specific, she seems to be a little lacking in knowledge in that area. However, it's only a minor improvement!

I am not sure that the counselors have good communication skills; my counselor doesn't respond very quickly to emails that are important, and sometimes I have to email her more than once with the same question.

The * has changed academic advisers too much over the past few years. I am looking for consistency in my academic adviser and when I feel like I am being pushed around from adviser to adviser and having to explain myself over and over I begin to feel just like a number to them.

I have no complaints.

Have counselors suggest clubs on campus pertaining to your interests or major/minor.

I suggest that advisors are absolutely sure about what classes and suggestions that they give. I did not expect to take advice from my advisor that was wrong and then ended up having to take summer school to reach my requirements. Advisors need to be more responsible and sure of what they are saying because it can really negatively affect a student if they are wrong. I have not been happy with advisement. My advisor is very nice and always on time with responses but I do not feel advised appropriately.

None.

Require students to have looked at their course catalog/have an idea of what to expect/ask upon coming into their advisor's office

Make it mandatory to meet with your academic advisor once each semester

Im not sure because my advisor is awesome.

In my major there are only 3 advisors for hundreds of students. I have to wait weeks to schedule an appointment because most people have already taken up the slots. Most of the time I have a quick question that can be answered within a couple minutes. My advisor, however, does not allow me to email the question to her. Instead I have to wait two weeks to get my question answered. I also do not feel comfortable with my advisor. Sure she is knowledgeable and helpful, but she does not seem friendly and easy to talk to. I am not happy with the advising system. Personally I feel like she is not there to help me. I fear that without answers to my questions and problems, I'm going to be very stressed and left out in major events during my next two years at ISU.

Perhaps make on-line scheduling available.

Meeting with advisors more often

I am a * major, and it seems as though finding a consistent advisor is impossible. Establishing a relationship with an advisor is not an option, because it seems that they are continually leaving and hiring new staff. Also, there are very few staff to advise the hundreds of * majors at ISU. The appointment books for the week fill up within an hour. There needs to be more advisors available to * majors so that we have the resources and support needed to successfully complete our degree.

Do not try and put students on a 5 year plan when they can do a 4 year plan with some extra work. When a student comes to them with their classes planned but it looks like a hard load do not doubt the student and tell them they will not make it through college.

none

None

none

I think freshman year if you have your major there should be a 4 year plan. I know some majors do this and some majors don't but I could have graduated a semester early if I would have known the amount of classes and had a plan

fire some people

more advisors.

As of now, I don't have any suggestions.

that the information provided by these advisers is accurate

none

More time with the students.

not having people get moved between counselors so often

Have mandatory meetings.

not allow the advisers to say to apply to another school

I have none.

none

My advisor when I was a freshman did not give suggestions on when I should get * requirements done; that would have helped a lot.

I don't know who my adviser currently is.

Get more advisors or have more time available to actually help your students.

I FEEL LIKE THERE SHOULD BE A SCHEDULED TIME AT LEAST ONCE A WEEK OR SOME KIND OF CONTACT TO CATCH UP AND JUST REFLECT ON WHATS HAPPENED AND WHAT SHOULD HAPPEN!!!

I have only had one appointment with my advisor (this is my first semester) and I do not see anything that needs changing yet.

Advisors need to be more approachable and knowledgeable about major requirements.

You should require that students meet with their major adviser the first semester of their sophomore year. This way they will know who their adviser is, where they are located, and feel more comfortable reaching out for help.

I am very happy with the advisement I have received at ISU.

better customer service!

Help students who are in-between catalogs.

The * is HUGE so why are there only 3 advisors for so many different majors. There is never any openings!

the counselor being prepared when i come in for an appointment and already knowing what classes i have taken.

At this time, I have very little experience with the academic advising at ISU therefore I do not have any suggestions

More advisors for such a large school!

None

My advisors must be overworked because they never actually took the time to get to know. When I say hello in the hallways they simply ignore me. They have been consistently rude, unprepared, and unavailable. They have never been able to answer the questions I need them to, and they usually send me to some other office on campus. Additionally, they don't seem to have enough time to read their emails because my emails to my advisors seem to be lost or accidentally deleted quite frequently. My suggestion would be to hire advisors that actually like their job and actually want to help students, and may even care about students success.

none.

The * needs a better way to sign up for advising appointments. Going in to the * and only being able to sign up during one set hour, once a week, is beyond difficult and makes it almost impossible to get an appointment when needed.

I like required sessions with an advisor, because then I know I will go and talk to them.

Stop the sign in sheets. Rather than having a binder in the office, develop an online sign-up for meetings. Also, my adviser would some times take up to three months (happened twice) to respond to a simple email. Having ten minutes in between classes for a walk-in appointment is not enough time. I feel an online calendar would be best.

Online-scheduling. Walk-ins are a joke, and the advisers take too long to answer emails or phone calls.

I do not have any complaints so far. I love my academic advisor.

Nothing

No Comment

Nothing, I have found it to be quite helpful.

none.

You need more advisors. It is very hard to schedule apts at the beginning of every semester as well as throughout the year. They need to have updated information. My counselor told me to take over 12 credit hours that were wasted because they did not count for my * which wasted my time and money.

I wish academic advisors wrote when we are expected to take each * so that we could plan ahead and not have to make an appointment to determine that information. I also think there should be more academic advisors for *. Illinois State University is well known for *, but it is really difficult to get an academic advising appointment. If you want to be guaranteed an appointment, you have to be outside the office no later than * when the new appointments are listed. This is not fair for those who have class at 8am because if you go a couple hours later most of the appointments are gone.

maybe listing what the box colors mean on the web.

None, they are doing a great job.

I think that the way it is now is fine.

Require students to meet with their advisors once a month.

Don't discourage someone from a goal

I think it is more challenging for double majors to have a positive advising experience. Having two different advisors in two different colleges can be a challenge. The advisors are unaware of the policies and requirements in other colleges on campus. I often find myself visiting one advisor and then e-mailing the other to clarify something regarding my courses. Also, as a * student, it adds even more challenges - who do I listen to when I have three advisors?

none! The * Advisors are great.

The advisers need improvement on knowing due dates for important criteria that needs to be met.

do not make promises they can not keep

I haven't officially met my new adviser yet, and I think it would be nice to have a mandatory meeting with them at least once a year so that you know you are on the right track.

I believe there needs to be more academic advisors in each major. I also believe that the advisors need to be more available, and there should be a much better system of creating an appointment. I feel that they need to provide more direction for students. I also think that advisors need to help students so that they are capable of actually graduating on time.

Nothing.

I wish I would have known what to expect when walking in. I'm not necessarily thrilled that the advisor we have this year is not the same as next year. I did need help figuring out a double major plan and long term plan of study and figuring out if I met all of the requirements within my Plan of Study template. I was not met with those answers and was told that those would be further discussed with my sophomore advisor when I am in my major. Unfortunately I am big on planning ahead and figuring out long in advance, sometimes just for the mental preparation and finding more summer-school course opportunities to make this as easy of a * program as possible.

I have been poorly advised here at Illinois State. I have taken numerous classes that were not necessary and have been told different things from every advisor. To make improvements I would suggest each student sees only one advisor throughout their college career. I have never seen a single advisor more than once and that frightens me.

I feel it should be necessary for student's to meet with their academic advisor(s), at least once a year.

none

Do not make student feel rushed, mention some resources because students(especially non-traditional) are not aware of all campus resources.

More Reachable

Make it a requirement for students to see their academic advisors at least a couple times a month.

Make meeting with your advisor at least once mandatory each semester.

Have a way for the regular academic advisors and the * advisors to communicate. I received information from my * advisors on which classes to take, but my academic advisor was not informed on what * classes I needed nor was she interested in helping me to fit them into my four year plan, or my semester schedule. Also, it would be helpful to plan that the academic meetings take more than fifteen minutes. I always feel rushed because my advisor sits me down, scribbles on a paper that makes no sense to me, and then hands it to me saying, so, you're good then? Any questions? I don't know where to start.

I would like it if they would encourage people to look into minors or double majoring to make the students more marketable once they graduate

I think that it would be helpful to have more than three advisors.

This is my first semester here so I have not had enough experience to properly answer this question.

Make advising mandatory.